

## **Bazza's Steakhouse cancellation policy**

There is nothing worse for us than having a fully booked restaurant, turning customers away and having reservations drop numbers and or not show up at all. This policy is to address this issue.

When booking for parties over 8 guests, or for some special occasions, we request valid credit card details via the Stripe platform in order to secure your booking. Your credit card we will not be charge the card at the time of booking.

When booking for large groups please let the other guests know of this policy.

Cancellation or changes to your booking must be notified 2 hours prior to the reservation time otherwise cancellation charges may apply.

Bazza's Steakhouse reserves the right to charge a cancellation fee of \$30per person booked when one of the following conditions has been met:

1. Booking is cancelled within 2 hours.
2. Guests do not show up for the reservation (bookings will be considered no-show after 30 minutes)
3. Party size is less than the original booking by 3 or more guests without notice.

Any cancellation fees will be deducted from the registered card on file and the person responsible for the booking will be notified by email.

Sincerely

Fraser

